

Case Study - Risk-Based Validation for Veeva Vault CRM

Client: Leading cloud computing company specializing in industry-specific software solutions for life sciences companies, USA

Requirements

- Risk-Based Validation Services for Vault CRM releases during Veeva's migration from legacy Salesforce platform to Vault platform
- Risk-Based Validation for Vault CRM
- Operational Qualification and Regression Testing for Major Releases
- Defects and Patch Testing for Minor Releases
- Hot Fix Testing

Our Approach

- **Aligned with Veeva Program Manager** on Scope/Strategy, Timelines, Approvals, and Day-to-Day Reporting.
- **Liaised with Business Analysts** (Veeva Product SMEs) for Requirements Understanding, Test Script Review, and Bug Reporting.
- **Designed, Conducted Dry Runs**, and Formally Executed Testing Across Releases.
- Supported Veeva through CSV (Computer System Validation) for **successful migration from Salesforce platform to Vault platform.**

Value Delivered

- **Seamless Alignment:** Ensured seamless alignment with Veeva Program Manager for efficient project management and timely delivery.
- **Rigorous Testing** thorough design, dry runs, and formal execution of testing processes across releases to ensure high-quality outcomes.
- **Expert Support** contributing to the successful migration from Salesforce platform to Vault platform.