

Case Study - Risk-Based Validation for Veeva CRM

Client: Leading cloud computing company specializing in industry-specific software solutions for life sciences companies, USA

Requirements

- Operational Qualification and Regression Testing for Major Releases
 - Defects and Patch Testing for Minor Releases
 - Hot Fix Testing
- GxP Modules in Scope:
- Call Sampling
 - Signature Requests
 - Sample Restriction
 - State Distributor Licensing
 - Prevent Negative Sample Inventory
 - Medical Inquiry
 - Sample Management
 - Product, Lot and Account Management

Our Approach

- **Aligned with Veeva Program Manager** on Scope/Strategy, Timelines, Approvals, Day-to-Day Reporting, and Reviews.
- **Liaised with Business Analysts** (Veeva Product SMEs) for Requirement Understanding, Test Script Reviews, and Bug Reporting.
- **Designed, Conducted Dry Runs**, and Formally Executed the Testing Process."

Value Delivered

- Validation Resources **Learned Application On the Job** with Quick Turnaround.
- **Invested 500+ Hours** per Release in Validation Efforts.
- **Authored 30+ Test Scripts** Across 2 Releases.
- **Executed 40+ Test Scripts** Across 2 Releases.